

This Privacy Policy

This Privacy Policy (“Policy”) describes our policies regarding the collection, usage, protection and processing of personally identifiable information received from Users (“User”, “You”) of the walletverse.io and its related applications and services (“Wallet”, “We”, “Our” or “Us”).

We encourage you to read our Privacy Policy carefully before using our Wallet. We do not collect any information that may identify You without your permission. However by using the Wallet, you give us a consent and permission to collect, store and use the information about you, including your personal information, as prescribed by this Policy. You acknowledge and agree that such personal information may be transferred to and stored on the servers of the Wallet and the servers of authorized third parties.

1. We may collect the information provided or generated whenever the User takes any action in our Wallet or omits to do it or otherwise uses Our services, such as without limitation:

- 1.1 Information about yourself, which You may provide to Us, including, but not limited to the name, email address, mailing address, phone number, alias and password used by you as an identifier of your account, that allow us to designate the specific wallet to you and provide you with the exclusive access to your funds.;

- 1.2 IP address;

- 1.3 The type(including identifiers) of the device of the mobile devices You use with the Wallet, platform type, geolocation information, internet service, operating system, etc. to provide the best service and identify possible issues with particular type of device or operating system or language;

- 1.4 In – Wallet behavioral information such as without limitation Your visits of the Wallet, clicks on ads or other similar information including additional related data(or metadata), such as the time, date, and location related to such behavior. That information allow us to analyse the usage of our wallet and may help us to design the better UI in the wallet;

- 1.5 We use Firebase in Our Wallet. For more information about Google Analytics and its “do not track” policy, please visit <https://www.google.com/analytics/terms/us.html>

2. We share some personal information with certain providers that perform services on our behalf. We only share the personal information which is necessary for them to perform those services. We require any provider with which we may share personal information to protect that data in a manner consistent with this policy and to limit the use of such personal information to the performance of services for WalletVerse. Please note that those providers have their own privacy policies which will govern the shared information and which are available at the links below. In particular, we may share some information with:

Who	Shared Information	Purpose	Privacy Policy
Firebase	Log information device event information such as crashes, system activity, hardware settings, browser type, browser language.cookies that may uniquely identify browser or Google Account.Location informationUnique application numbersLocal storage Cookies and similar technologies	For tracking installs and in-app user impersonalized behavior	Google Analytics Terms of Service
App Metrics	Unique identifiers and technical data, such as IP address, User agent, IDFA (Identifier For Advertisers) or Android ID (in Android devices); Technical data regarding the End User's operating system, device attributes and settings, applications, advertising opt-out signals, Google Advertiser ID, in-app events, device motion parameters and carrier	For tracking installs and in-app user impersonalized behavior	AppMetrics GDPR READINESS
Changelly	User wallet address, transaction hash	Crypto assets exchange	Changelly Terms of Use

3. We implement a variety of security measures when You enter, submit, or access to our Wallet in order to maintain the safety of Your personal information. We do not use vulnerability scanning and/or scanning to PCI standards. We use regular malware scanning. Your personal information is contained behind secured networks and is only accessible by a limited number of staff who have special access rights to such systems, and are required to keep the information confidential. In addition, all sensitive/credit information You supply is encrypted via Secure Socket Layer (SSL) technology.

4. Without prejudice to Our efforts on protection of Your information nothing herein constitutes a warranty of security of the Wallet, and You agree to transmit information at Your own risk. Please note, that the Wallet does not guarantee that Your information may not be accessed, disclosed, altered, or destroyed by breach of any of Our physical, technical, or managerial safeguards.
5. We may use the information we collect from You in any ways in order to:
 - 5.1 We may use the information we collect from You in any ways in order to:
 - 5.2 Deliver the type of content and product in which You are interested in;
 - 5.3 Improve customer service;
 - 5.4 Quickly process Your transactions;
 - 5.5 Provide responses to official requests of competent authorities;
 - 5.6 Send information and updates pertaining to Your use of the Wallet via periodic e-mails
6. Notwithstanding anything to the contrary in this Privacy Policy, We may preserve or disclose Your information if we believe that it is reasonably necessary to comply with a law, regulation, legal process, or governmental request; to protect the safety of any person or assets and rights related thereto; to address fraud, security or technical issues. The Wallet may in particular share Your personal information with law enforcement, data protection authorities, government officials, and other authorities only when the Wallet is legally bound to do so or has to protect the safety of users and the Wallet.
7. You acknowledge and agree that the Wallet is not liable for any illegal or abusive use of Your information. You acknowledge and agree, that in case You share Your information from the Wallet in social or other networks, or other third-party sites and/or platforms, your information is subject to privacy policies of such third-party resources.
8. The information which is no longer identifiable is eligible to be transferred to and to be shared with the third parties such as without limitation Our services' providers or advertising partners.
9. We may, at Our sole discretion, include or offer third-party products or services in the Wallet. These third-party providers have separate and independent privacy policies. We, therefore, have no responsibility or liability for the content and activities of these linked services.

10. In case You are EU citizen and want to exercise rights enshrined in art. 15 of GDPR, please write Us at support@walletverse.io e-mail.
11. The wallet may update this Policy at any time. We will notify you on any changes prior to the date when they become effective by email (sent to the e-mail address specified in your account) or in the announcement in the wallet or on the website.
12. As a Walletverse customer, you have the right to request the deletion of your personal data. If you wish to submit the relevant request, please email at support@walletverse.io
13. If there are any questions regarding this Policy or feedback related thereto You may contact Us using the support@walletverse.io e-mail.